

## Commercial Painting Group Pty Ltd - Terms of Trade

### 1. Definitions

- 1.1 "Contract" means the terms and conditions contained herein, together with any Quotation, order, invoice or other document or amendments expressed to be supplemental to this Contract.
- 1.2 "Commercial Painting Group Pty Ltd" means Commercial Painting Group Pty Ltd, its successors and assigns or any person acting on behalf of and with the authority of Commercial Painting Group Pty Ltd T/A Commercial Painting Group Pty Ltd.
- 1.3 "Client" means the person/s, entities or any person acting on behalf of and with the authority of the Client requesting Commercial Painting Group Pty Ltd to provide the Services as specified in any proposal, quotation, order, invoice or any other documentation, and:  
(a) if there is more than one Client, is a reference to each Client jointly and severally; and  
(b) if the Client is a partnership, it shall bind each partner jointly and severally; and  
(c) if the Client is a part of a Trust, shall be bound in their capacity as a trustee; and  
(d) includes the Client's executors, administrators, successors and permitted assigns.
- 1.4 "Goods" means all Goods or Services supplied by Commercial Painting Group Pty Ltd to the Client at the Client's request from time to time (where the context so permits the terms 'Goods' or 'Services' shall be interchangeable for the other).
- 1.5 "Confidential Information" means information of a confidential nature whether oral, written or in electronic form including, but not limited to, this Contract, either party's intellectual property, operational information, know-how, trade secrets, financial and commercial affairs, contracts, client information (including but not limited to, "**Personal Information**" such as: name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) and pricing details.
- 1.6 "Price" means the Price payable (plus any GST where applicable) for the Goods as agreed between Commercial Painting Group Pty Ltd and the Client in accordance with clause 5 below.
- 1.7 "GST" means Goods and Services Tax as defined within the "A New Tax System (Goods and Services Tax) Act 1999" (Cth).

### 2. Acceptance

- 2.1 The Client is taken to have exclusively accepted and is immediately bound, jointly and severally, by these terms and conditions if the Client places an order for or accepts Delivery of the Goods.
- 2.2 In the event of any inconsistency between the terms and conditions of this Contract and any other prior document or schedule that the parties have entered into, the terms of this Contract shall prevail.
- 2.3 Any advice, recommendation, information, assistance or service provided by Commercial Painting Group Pty Ltd in relation to Goods supplied is given in good faith and shall be accepted without liability on the part of Commercial Painting Group Pty Ltd, and it shall be the responsibility of the Client to confirm the accuracy and reliability of the same in light of the use to which the Client makes or intends to make of the Goods.
- 2.4 Electronic signatures shall be deemed to be accepted by either party providing that the parties have complied with Section 9 of the Electronic Transactions Act 2000 or any other applicable provisions of that Act or any Regulations referred to in that Act.

### 3. Errors and Omissions

- 3.1 The Client acknowledges and accepts that Commercial Painting Group Pty Ltd shall, without prejudice, accept no liability in respect of any alleged or actual error(s) and/or omission(s):  
(a) resulting from an inadvertent mistake made by Commercial Painting Group Pty Ltd in the formation and/or administration of this Contract; and/or  
(b) contained in/omitted from any literature (hard copy and/or electronic) supplied by Commercial Painting Group Pty Ltd in respect of the Services.
- 3.2 In the event such an error and/or omission occurs in accordance with clause 3.1, and is not attributable to the negligence and/or wilful misconduct of Commercial Painting Group Pty Ltd; the Client shall not be entitled to treat this Contract as repudiated nor render it invalid.

### 4. Price and Payment

- 4.1 At Commercial Painting Group Pty Ltd's sole discretion, the Price shall be either:  
(a) as indicated on any invoice provided by Commercial Painting Group Pty Ltd to the Client; or  
(b) Commercial Painting Group Pty Ltd's quoted price (subject to clause 5.2) which will be valid for the period stated in the quotation or otherwise for a period of thirty(30) days.
- 4.2 Commercial Painting Group Pty Ltd reserves the right to change the Price:  
(a) if a variation to the Goods which are to be supplied is requested; or  
(b) if a variation to the Services originally scheduled (including any applicable plans or specifications) is requested; or  
(c) where additional Services are required due to the discovery of hidden or unidentifiable difficulties (including, but not limited to, poor weather conditions, limitations to accessing the nominated address, obscured/latent building/site defects, safety considerations, prerequisite work by any third party not being completed, which are only discovered on commencement of the Services; or  
(d) in the event of increases to Commercial Painting Group Pty Ltd in the cost of labour or materials, which are beyond Commercial Painting Group Pty Ltd's control.
- 4.3 Variations will be charged for on the basis of Commercial Painting Group Pty Ltd's quotation, and will be detailed in writing, and shown as variations on Commercial Painting Group Pty Ltd's invoice. The Client shall be required to respond to any variation submitted by Commercial Painting Group Pty Ltd within ten (10) working days. Failure to do so will entitle Commercial Painting Group Pty Ltd to add the cost of the variation to the Price. Payment for all variations must be made in full at the time of their completion.
- 4.4 At Commercial Painting Group Pty Ltd's sole discretion, a non-refundable deposit may be required.
- 4.5 Time for payment for the Goods being of the essence, the Price will be payable by the Client on the date/s determined by Commercial Painting Group Pty Ltd, which may be:  
(a) on or before Delivery of the Goods;  
(b) by way of instalments/progress payments in accordance with Commercial Painting Group Pty Ltd's payment schedule;  
(c) the date specified on any invoice or other form as being the date for payment; or  
(d) failing any notice to the contrary, the date which is thirty (30) days following the date of any invoice given to the Client by Commercial Painting

Group Pty Ltd.

- 4.6 Payment may be made by cash, cheque, bank cheque, electronic/on-line banking, credit card (a surcharge may apply per transaction), or by any other method as agreed to between the Client and Commercial Painting Group Pty Ltd.
- 4.7 Commercial Painting Group Pty Ltd may in its discretion allocate any payment received from the Client towards any invoice that Commercial Painting Group Pty Ltd determines and may do so at the time of receipt or at any time afterwards. On any default by the Client Commercial Painting Group Pty Ltd may re-allocate any payments previously received and allocated. In the absence of any payment allocation by Commercial Painting Group Pty Ltd, payment will be deemed to be allocated in such manner as preserves the maximum value of Commercial Painting Group Pty Ltd's Purchase Money Security Interest (as defined in the PPSA) in the Goods.
- 4.8 The Client shall not be entitled to set off against, or deduct from the Price, any sums owed or claimed to be owed to the Client by Commercial Painting Group Pty Ltd nor to withhold payment of any invoice because part of that invoice is in dispute.
- 4.9 Unless otherwise stated the Price does not include GST. In addition to the Price, the Client must pay to Commercial Painting Group Pty Ltd an amount equal to any GST Commercial Painting Group Pty Ltd must pay for any supply by Commercial Painting Group Pty Ltd under this or any other agreement for the sale of the Goods. The Client must pay GST, without deduction or set off of any other amounts, at the same time and on the same basis as the Client pays the Price. In addition, the Client must pay any other taxes and duties that may be applicable in addition to the Price except where they are expressly included in the Price.

## **5. Delivery/Installation of Goods**

- 5.1 Delivery ("**Delivery/Installation**") of the Goods is taken to occur at the time that:
  - (a) the Client or the Client's nominated carrier takes possession of the Goods at Commercial Painting Group Pty Ltd's address; or
  - (b) Commercial Painting Group Pty Ltd (or Commercial Painting Group Pty Ltd's nominated carrier) delivers the Goods to the Client's nominated address even if the Client is not present at the address.
- 5.2 At Commercial Painting Group Pty Ltd's sole discretion, the cost of Delivery is addition to the Price.
- 5.3 Commercial Painting Group Pty Ltd may deliver the Goods in separate instalments. Each separate instalment shall be invoiced and paid in accordance with the provisions in these terms and conditions.
- 5.4 Any time specified by Commercial Painting Group Pty Ltd for Delivery of the Goods is an estimate only and Commercial Painting Group Pty Ltd will not be liable for any loss or damage incurred by the Client as a result of Delivery being late. However both parties agree that they shall make every endeavour to enable the Goods to be delivered at the time and place as was arranged between both parties. In the event that Commercial Painting Group Pty Ltd is unable to supply the Goods as agreed solely due to any action or inaction of the Client, then Commercial Painting Group Pty Ltd shall be entitled to charge a reasonable fee for redelivery and/or storage.

## **6. Risk**

- 6.1 Risk of damage to or loss of the Goods passes to the Client on Delivery and the Client must insure the Goods on or before Delivery.
- 6.2 If any of the Goods are damaged or destroyed following Delivery but prior to ownership passing to the Client, Commercial Painting Group Pty Ltd is entitled to receive all insurance proceeds payable for the Goods. The production of these terms and conditions by Commercial Painting Group Pty Ltd is sufficient evidence of Commercial Painting Group Pty Ltd's rights to receive the insurance proceeds without the need for any person dealing with Commercial Painting Group Pty Ltd to make further enquiries.
- 6.3 If the Client requests Commercial Painting Group Pty Ltd to leave Goods outside Commercial Painting Group Pty Ltd's premises for collection or to deliver the Goods to an unattended location, then such Goods shall be left at the Client's sole risk.
- 6.4 Subject to clause 14, Commercial Painting Group Pty Ltd shall not be responsible or liable for any defect or damage to the Goods occurring during third-party installation. In such an event, it is agreed that the Goods shall be remedied and charged to the Client additionally at Commercial Painting Group Pty Ltd's current hourly rate as per the original quotation. All additional charges shall be detailed as per clause 5.2.
- 6.5 The Client accepts and agrees that any plan (i.e. noting the location of solenoid valves) of installation supplied with the Goods are expressly illustrative and are not indicative of actual specifications. Commercial Painting Group Pty Ltd shall not be liable in any way whatsoever for any damages or losses that may occur after installation of the Goods based on such a plan.

## **7. Client's Responsibilities**

- 7.1 In the event the Client gives information relating to measurements and quantities required for the supply of Goods, it is the Client's responsibility to verify the accuracy of the measurements and quantities, before the Client or Commercial Painting Group Pty Ltd places an order based on these measurements and quantities. Commercial Painting Group Pty Ltd accepts no responsibility for any loss, damages, or costs however resulting from the Client's failure to comply with this clause.
- 7.2 The Client shall ensure that Commercial Painting Group Pty Ltd has clear and free access to the nominated address at all times, and that such access is suitable to accept the weight of laden trucks, to enable them to make Delivery. Commercial Painting Group Pty Ltd shall not be liable for any loss or damage to the nominated address (including, without limitation, damage to pathways, driveways and concreted or paved or grassed areas), unless due to the negligence of Commercial Painting Group Pty Ltd.
- 7.3 Whilst Commercial Painting Group Pty Ltd will take all care to avoid damage to any underground services the Client agrees to indemnify Commercial Painting Group Pty Ltd in respect of all and any liability claims, loss, damage, costs and fines as a result of damage to services not precisely located and notified by the Client.

## **8. Compliance with Laws**

- 8.1 The Client and Commercial Painting Group Pty Ltd shall comply with the provisions of all statutes, regulations and bylaws of government, local and other public authorities that may be applicable, including any occupational health and safety laws relating to building/construction sites and any other relevant safety standards or legislation, particularly those in relation to asbestos and/or other hazardous materials (and the safe removal and disposal of the same). The Client agrees to indemnify Commercial Painting Group Pty Ltd against all claims arising from health issues related to exposure to asbestos and/or other hazardous material at the nominated address.
- 8.2 The Client shall obtain (at the expense of the Client) all licenses and approvals that may be required for the Goods.

## **9. Insurance**

- 9.1 Commercial Painting Group Pty Ltd shall have public liability insurance of at least \$20m. It is the Client's responsibility to ensure that they are

similarly insured.

## 10. Title

- 10.1 Commercial Painting Group Pty Ltd and the Client agree that ownership of the Goods shall not pass until:
- (a) the Client has paid Commercial Painting Group Pty Ltd all amounts owing to Commercial Painting Group Pty Ltd; and
  - (b) the Client has met all of its other obligations to Commercial Painting Group Pty Ltd.
- 10.2 Receipt by Commercial Painting Group Pty Ltd of any form of payment other than cash shall not be deemed to be payment until that form of payment has been honoured, cleared or recognised.
- 10.3 It is further agreed that, until ownership of the Goods passes to the Client in accordance with clause 11.1:
- (a) the Client is only a bailee of the Goods and must return the Goods to Commercial Painting Group Pty Ltd on request;
  - (b) the Client holds the benefit of the Client's insurance of the Goods on trust for Commercial Painting Group Pty Ltd and must pay to Commercial Painting Group Pty Ltd the proceeds of any insurance in the event of the Goods being lost, damaged or destroyed;
  - (c) the Client must not sell, dispose, or otherwise part with possession of the Goods other than in the ordinary course of business and for market value. If the Client sells, disposes or parts with possession of the Goods then the Client must hold the proceeds of any such act on trust for Commercial Painting Group Pty Ltd and must pay or deliver the proceeds to Commercial Painting Group Pty Ltd on demand;
  - (d) the Client should not convert or process the Goods or intermix them with other goods but if the Client does so then the Client holds the resulting product on trust for the benefit of Commercial Painting Group Pty Ltd and must sell, dispose of or return the resulting product to Commercial Painting Group Pty Ltd as it so directs;
  - (e) the Client irrevocably authorises Commercial Painting Group Pty Ltd to enter any premises where Commercial Painting Group Pty Ltd believes the Goods are kept and recover possession of the Goods;
  - (D Commercial Painting Group Pty Ltd may recover possession of any Goods in transit whether or not Delivery has occurred;
  - (g) the Client shall not charge or grant an encumbrance over the Goods nor grant nor otherwise give away any interest in the Goods while they remain the property of Commercial Painting Group Pty Ltd;
  - (h) Commercial Painting Group Pty Ltd may commence proceedings to recover the Price of the Goods sold notwithstanding that ownership of the Goods has not passed to the Client.

## 11. Personal Property Securities Act 2009 ("PPSA")

- 11.1 In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.
- 11.2 Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for the purposes of the PPSA and creates a security interest in all Goods and/or collateral (account) - being a monetary obligation of the Client to Commercial Painting Group Pty Ltd for Services - that have previously been supplied and that will be supplied in the future by Commercial Painting Group Pty Ltd to the Client.
- 11.3 The Client undertakes to:
- (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which Commercial Painting Group Pty Ltd may reasonably require to:
    - (i) register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
    - (ii) register any other document required to be registered by the PPSA; or
    - (iii) correct a defect in a statement referred to in clause 12.3(a)(i) or 12.3(a)(ii);
  - (b) indemnify, and upon demand reimburse, Commercial Painting Group Pty Ltd for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods charged thereby;
  - (c) not register a financing change statement in respect of a security interest without the prior written consent of Commercial Painting Group Pty Ltd;
  - (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods and/or collateral (account) in favour of a third party without the prior written consent of Commercial Painting Group Pty Ltd;
  - (e) immediately advise Commercial Painting Group Pty Ltd of any material change in its business practices of selling the Goods which would result in a change in the nature of proceeds derived from such sales.
- 11.4 Commercial Painting Group Pty Ltd and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.
- 11.5 The Client waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.
- 11.6 The Client waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.
- 11.7 Unless otherwise agreed to in writing by Commercial Painting Group Pty Ltd, the Client waives their right to receive a verification statement in accordance with section 157 of the PPSA.
- 11.8 The Client must unconditionally ratify any actions taken by Commercial Painting Group Pty Ltd under clauses 12.3 to 12.5.
- 11.9 Subject to any express provisions to the contrary (including those contained in this clause 12), nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

## 12. Security and Charge

- 12.1 In consideration of Commercial Painting Group Pty Ltd agreeing to supply the Goods, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).
- 12.2 The Client indemnifies Commercial Painting Group Pty Ltd from and against all Commercial Painting Group Pty Ltd's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising Commercial Painting Group Pty Ltd's rights under this clause.
- 12.3 The Client irrevocably appoints Commercial Painting Group Pty Ltd and each director of Commercial Painting Group Pty Ltd as the Client's

true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 13 including, but not limited to, signing any document on the Client's behalf.

### **13. Defects, Warranties and Returns, Competition and Consumer Act 2010 (CCA)**

- 13.1 The Client must inspect the Goods on Delivery and must within seven (7) days of Delivery notify Commercial Painting Group Pty Ltd in writing of any evident defect/damage, shortage in quantity, or failure to comply with the description or quote. The Client must notify any other alleged defect in the Goods as soon as reasonably possible after any such defect becomes evident. Upon such notification the Client must allow Commercial Painting Group Pty Ltd to inspect the Goods.
- 13.2 Under applicable State, Territory and Commonwealth Law (including, without limitation the CCA), certain statutory implied guarantees and warranties (including, without limitation the statutory guarantees under the CCA) may be implied into these terms and conditions (**Non-Excluded Guarantees**).
- 13.3 Commercial Painting Group Pty Ltd acknowledges that nothing in these terms and conditions purports to modify or exclude the Non-Excluded Guarantees.
- 13.4 Except as expressly set out in these terms and conditions or in respect of the Non-Excluded Guarantees, Commercial Painting Group Pty Ltd makes no warranties or other representations under these terms and conditions including but not limited to the quality or suitability of the Goods. Commercial Painting Group Pty Ltd's liability in respect of these warranties is limited to the fullest extent permitted by law.
- 13.5 If the Client is a consumer within the meaning of the CCA, Commercial Painting Group Pty Ltd's liability is limited to the extent permitted by section 64A of Schedule 2.
- 13.6 If Commercial Painting Group Pty Ltd is required to replace the Goods under this clause or the CCA, but is unable to do so, Commercial Painting Group Pty Ltd may refund any money the Client has paid for the Goods.
- 13.7 If the Client is not a consumer within the meaning of the CCA, Commercial Painting Group Pty Ltd's liability for any defect or damage in the Goods is:
- (a) limited to the value of any express warranty or warranty card provided to the Client by Commercial Painting Group Pty Ltd at Commercial Painting Group Pty Ltd's sole discretion;
  - (b) limited to any warranty to which Commercial Painting Group Pty Ltd is entitled, if Commercial Painting Group Pty Ltd did not manufacture the Goods;
  - (c) otherwise negated absolutely.
- 13.8 Subject to this clause 14, returns will only be accepted provided that:
- (a) the Client has complied with the provisions of clause 14.1; and
  - (b) Commercial Painting Group Pty Ltd has agreed that the Goods are defective; and
  - (c) the Goods are returned within a reasonable time at the Client's cost (if that cost is not significant); and
  - (d) the Goods are returned in as close a condition to that in which they were delivered as is possible.
- 13.9 Notwithstanding clauses 14.1 to 14.8 but subject to the CCA, Commercial Painting Group Pty Ltd shall not be liable for any defect or damage which may be caused or partly caused by or arise as a result of:
- (a) the Client failing to properly maintain or store any Goods;
  - (b) the Client using the Goods for any purpose other than that for which they were designed;
  - (c) the Client continuing the use of any Goods after any defect became apparent or should have become apparent to a reasonably prudent operator or user;
  - (d) the Client failing to follow any instructions or guidelines provided by Commercial Painting Group Pty Ltd;
  - (e) fair wear and tear, any accident, or act of God.
- 13.10 In the case of second hand Goods, unless the Client is a consumer under the CCA, the Client acknowledges that it has had full opportunity to inspect the second hand Goods prior to Delivery and accepts them with all faults and that to the extent permitted by law no warranty is given by Commercial Painting Group Pty Ltd as to the quality or suitability for any purpose and any implied warranty, statutory or otherwise, is expressly excluded. The Client acknowledges and agrees that Commercial Painting Group Pty Ltd has agreed to provide the Client with the second hand Goods and calculated the Price of the second hand Goods in reliance of this clause 14.10.
- 13.11 Commercial Painting Group Pty Ltd may in its absolute discretion accept non-defective Goods for return in which case Commercial Painting Group Pty Ltd may require the Client to pay handling fees of up to twenty percent (20%) of the value of the returned Goods plus any freight costs.
- 13.12 Notwithstanding anything contained in this clause if Commercial Painting Group Pty Ltd is required by a law to accept a return then Commercial Painting Group Pty Ltd will only accept a return on the conditions imposed by that law.
- 13.13 Subject to clause 14.1, customised, or non-stocklist items or Goods made or ordered to the Client's specifications are not acceptable for credit or return.

### **14. Intellectual Property**

- 14.1 Where Commercial Painting Group Pty Ltd has designed, drawn or developed Goods for the Client, then the copyright in any designs and drawings and documents shall remain the property of Commercial Painting Group Pty Ltd. Under no circumstances may such designs, drawings and documents be used without the express written approval of Commercial Painting Group Pty Ltd.
- 14.2 The Client warrants that all designs, specifications or instructions given to Commercial Painting Group Pty Ltd will not cause Commercial Painting Group Pty Ltd to infringe any patent, registered design or trademark in the execution of the Client's order and the Client agrees to indemnify Commercial Painting Group Pty Ltd against any action taken by a third party against Commercial Painting Group Pty Ltd in respect of any such infringement.
- 14.3 The Client agrees that Commercial Painting Group Pty Ltd may (at no cost) use for the purposes of marketing or entry into any competition, any documents, designs, drawings or Goods which Commercial Painting Group Pty Ltd has created for the Client.

### **15. Default and Consequences of Default**

- 15.1 Interest on overdue invoices shall accrue daily from the date when payment becomes due, until the date of payment, at a rate of two and a half percent (2.5%) per calendar month (and at Commercial Painting Group Pty Ltd's sole discretion such interest shall compound monthly at such a rate) after as well as before any judgment.

- 15.2 If the Client owes Commercial Painting Group Pty Ltd any money the Client shall indemnify Commercial Painting Group Pty Ltd from and against all costs and disbursements incurred by Commercial Painting Group Pty Ltd in recovering the debt (including but not limited to internal administration fees, legal costs on a solicitor and own client basis, Commercial Painting Group Pty Ltd's contract default fee, and bank dishonour fees).
- 15.3 Further to any other rights or remedies Commercial Painting Group Pty Ltd may have under this Contract, if a Client has made payment to Commercial Painting Group Pty Ltd, and the transaction is subsequently reversed, the Client shall be liable for the amount of the reversed transaction, in addition to any further costs incurred by Commercial Painting Group Pty Ltd under this clause 16 where it can be proven that such reversal is found to be illegal, fraudulent or in contravention to the Client's obligations under this Contract.
- 15.4 Without prejudice to Commercial Painting Group Pty Ltd's other remedies at law Commercial Painting Group Pty Ltd shall be entitled to cancel all or any part of any order of the Client which remains unfulfilled and all amounts owing to Commercial Painting Group Pty Ltd shall, whether or not due for payment, become immediately payable if:
- (a) any money payable to Commercial Painting Group Pty Ltd becomes overdue, or in Commercial Painting Group Pty Ltd's opinion the Client will be unable to make a payment when it falls due;
  - (b) the Client has exceeded any applicable credit limit provided by Commercial Painting Group Pty Ltd;
  - (c) the Client becomes insolvent, convenes a meeting with its creditors or proposes or enters into an arrangement with creditors, or makes an assignment for the benefit of its creditors; or
  - (d) a receiver, manager, liquidator (provisional or otherwise) or similar person is appointed in respect of the Client or any asset of the Client.

## **16. Cancellation**

- 16.1 Without prejudice to any other remedies Commercial Painting Group Pty Ltd may have, if at any time the Client is in breach of any obligation (including those relating to payment) under these terms and conditions Commercial Painting Group Pty Ltd may suspend or terminate the supply of Goods to the Client. Commercial Painting Group Pty Ltd will not be liable to the Client for any loss or damage the Client suffers because Commercial Painting Group Pty Ltd has exercised its rights under this clause.
- 16.2 Commercial Painting Group Pty Ltd may cancel any contract to which these terms and conditions apply or cancel Delivery of Goods at any time before the Goods are delivered by giving written notice to the Client. On giving such notice Commercial Painting Group Pty Ltd shall repay to the Client any money paid by the Client for the Goods. Commercial Painting Group Pty Ltd shall not be liable for any loss or damage whatsoever arising from such cancellation.
- 16.3 In the event that the Client cancels Delivery of Goods the Client shall be liable for any and all loss incurred (whether direct or indirect) by Commercial Painting Group Pty Ltd as a direct result of the cancellation (including, but not limited to, any loss of profits).
- 16.4 Cancellation of orders for Goods made to the Client's specifications, or for non-stocklist items, will definitely not be accepted once an order has been placed.

## **17. Privacy Policy**

- 17.1 All emails, documents, images or other recorded information held or used by Commercial Painting Group Pty Ltd is Personal Information, as defined and referred to in clause 18.3, and therefore considered Confidential Information. Commercial Painting Group Pty Ltd acknowledges its obligation in relation to the handling, use, disclosure and processing of Personal Information pursuant to the Privacy Act 1988 ("the Act") including the Part IIC of the Act being Privacy Amendment (Notifiable Data Breaches) Act 2017 (NDB) and any statutory requirements, where relevant in a European Economic Area ("EEA"), under the EU Data Privacy Laws (including the General Data Protection Regulation "GDPR") (collectively, "EU Data Privacy Laws"). Commercial Painting Group Pty Ltd acknowledges that in the event it becomes aware of any data breaches and/or disclosure of the Client's Personal Information, held by Commercial Painting Group Pty Ltd that may result in serious harm to the Client, Commercial Painting Group Pty Ltd will notify the Client in accordance with the Act and/or the GDPR. Any release of such Personal Information must be in accordance with the Act and the GDPR (where relevant) and must be approved by the Client by written consent, unless subject to an operation of law.
- 17.2 Notwithstanding clause 18.1, privacy limitations will extend to Commercial Painting Group Pty Ltd in respect of Cookies where transactions for purchases/orders transpire directly from Commercial Painting Group Pty Ltd's website. Commercial Painting Group Pty Ltd agrees to display reference to such Cookies and/or similar tracking technologies, such as pixels and web beacons (if applicable), such technology allows the collection of Personal Information such as the Client's:
- (a) IP address, browser, email client type and other similar details;
  - (b) tracking website usage and traffic; and
  - (c) reports are available to Commercial Painting Group Pty Ltd when Commercial Painting Group Pty Ltd sends an email to the Client, so Commercial Painting Group Pty Ltd may collect and review that information ("collectively Personal Information")
- In order to enable / disable the collection of Personal Information by way of Cookies, the Client shall have the right to enable / disable the Cookies first by selecting the option to enable / disable, provided on the website prior to proceeding with a purchase/order via Commercial Painting Group Pty Ltd's website.
- 17.3 The Client agrees for Commercial Painting Group Pty Ltd to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, driver's license details, electronic contact (email, Facebook or Twitter details), medical insurance details or next of kin and other contact information (where applicable), previous credit applications, credit history) about the Client in relation to credit provided by Commercial Painting Group Pty Ltd.
- 17.4 The Client agrees that Commercial Painting Group Pty Ltd may exchange information about the Client with those credit providers and with related body corporates for the following purposes:
- (a) to assess an application by the Client; and/or
  - (b) to notify other credit providers of a default by the Client; and/or
  - (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
  - (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two (2) years.
- 17.5 The Client consents to Commercial Painting Group Pty Ltd being given a consumer credit report to collect overdue payment on commercial credit.
- 17.6 The Client agrees that personal credit information provided may be used and retained by Commercial Painting Group Pty Ltd for the following purposes (and for other agreed purposes or required by):
- (a) the provision of Goods; and/or

- (b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Goods; and/or
  - (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
  - (d) enabling the collection of amounts outstanding in relation to the Goods.
- 17.7 Commercial Painting Group Pty Ltd may give information about the Client to a CRB for the following purposes:
- (a) to obtain a consumer credit report;
  - (b) allow the CRB to create or maintain a credit information file about the Client including credit history.
- 17.8 The information given to the CRB may include:
- (a) Personal Information as outlined in 18.3 above;
  - (b) name of the credit provider and that Commercial Painting Group Pty Ltd is a current credit provider to the Client;
  - (c) whether the credit provider is a licensee;
  - (d) type of consumer credit;
  - (e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
  - (f) advice of consumer credit defaults, overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and Commercial Painting Group Pty Ltd has been paid or otherwise discharged and all details surrounding that discharge (e.g. dates of payments);
  - (g) information that, in the opinion of Commercial Painting Group Pty Ltd, the Client has committed a serious credit infringement;
  - (h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).
- 17.9 The Client shall have the right to request (by e-mail) from Commercial Painting Group Pty Ltd:
- (a) a copy of the Personal Information about the Client retained by Commercial Painting Group Pty Ltd and the right to request that Commercial Painting Group Pty Ltd correct any incorrect Personal Information; and
  - (b) that Commercial Painting Group Pty Ltd does not disclose any Personal Information about the Client for the purpose of direct marketing.
- 17.10 Commercial Painting Group Pty Ltd will destroy Personal Information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this Contract or is required to be maintained and/or stored in accordance with the law.
- 17.11 The Client can make a privacy complaint by contacting Commercial Painting Group Pty Ltd via e-mail. Commercial Painting Group Pty Ltd will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at [www.oaic.gov.au](http://www.oaic.gov.au).

## **18. Unpaid Seller's Rights**

- 18.1 Where the Client has left any item with Commercial Painting Group Pty Ltd for repair, modification, exchange or for Commercial Painting Group Pty Ltd to perform any other service in relation to the item and Commercial Painting Group Pty Ltd has not received or been tendered the whole of any monies owing to it by the Client, Commercial Painting Group Pty Ltd shall have, until all monies owing to Commercial Painting Group Pty Ltd are paid:
- (a) a lien on the item; and
  - (b) the right to retain or sell the item, such sale to be undertaken in accordance with any legislation applicable to the sale or disposal of uncollected goods.
- 18.2 The lien of Commercial Painting Group Pty Ltd shall continue despite the commencement of proceedings, or judgment for any monies owing to Commercial Painting Group Pty Ltd having been obtained against the Client.

## **19. Service of Notices**

- 19.1 Any written notice given under this Contract shall be deemed to have been given and received:
- (a) by handing the notice to the other party, in person;
  - (b) by leaving it at the address of the other party as stated in this Contract;
  - (c) by sending it by registered post to the address of the other party as stated in this Contract;
  - (d) if sent by facsimile transmission to the fax number of the other party as stated in this Contract (if any), on receipt of confirmation of the transmission;
  - (e) if sent by email to the other party's last known email address.
- 19.2 Any notice that is posted shall be deemed to have been served, unless the contrary is shown, at the time when by the ordinary course of post, the notice would have been delivered.

## **20. Trusts**

- 20.1 If the Client at any time upon or subsequent to entering in to the Contract is acting in the capacity of trustee of any trust ("Trust") then whether or not Commercial Painting Group Pty Ltd may have notice of the Trust, the Client covenants with Commercial Painting Group Pty Ltd as follows:
- (a) the Contract extends to all rights of indemnity which the Client now or subsequently may have against the Trust and the trust fund;
  - (b) the Client has full and complete power and authority under the Trust to enter into the Contract and the provisions of the Trust do not purport to exclude or take away the right of indemnity of the Client against the Trust or the trust fund. The Client will not release the right of indemnity or commit any breach of trust or be a party to any other action which might prejudice that right of indemnity;
  - (c) the Client will not without consent in writing of Commercial Painting Group Pty Ltd (Commercial Painting Group Pty Ltd will not unreasonably withhold consent), cause, permit, or suffer to happen any of the following events:
    - (i) the removal, replacement or retirement of the Client as trustee of the Trust;
    - (ii) any alteration to or variation of the terms of the Trust;
    - (iii) any advancement or distribution of capital of the Trust; or
    - (iv) any resettlement of the trust property.

## **21. Dispute Resolution**

- 21.1 If a dispute arises between the parties to this contract then either party shall send to the other party a notice of dispute in writing adequately identifying and providing details of the dispute. Within fourteen (14) days after service of a notice of dispute, the parties shall confer at least

once, to attempt to resolve the dispute. At any such conference each party shall be represented by a person having authority to agree to a resolution of the dispute. In the event that the dispute cannot be so resolved either party may by further notice in writing delivered by hand or sent by certified mail to the other party refer such dispute to arbitration. Any arbitration shall be:

- (a) referred to a single arbitrator to be nominated by the President of the Institute of Arbitrators Australia; and
- (b) conducted in accordance with the Institute of Arbitrators Australia Rules for the Conduct of Commercial Arbitration.

## **22. Building and Construction Industry Security of Payments Act 1999**

- 22.1 At Commercial Painting Group Pty Ltd's sole discretion, if there are any disputes or claims for unpaid Goods then the provisions of the Building and Construction Industry Security of Payments Act 1999 may apply.
- 22.2 Nothing in this agreement is intended to have the effect of contracting out of any applicable provisions of the Building and Construction Industry Security of Payments Act 1999 of New South Wales, except to the extent permitted by the Act where applicable.

## **23. General**

- 23.1 The failure by either party to enforce any provision of these terms and conditions shall not be treated as a waiver of that provision, nor shall it affect that party's right to subsequently enforce that provision. If any provision of these terms and conditions shall be invalid, void, illegal or unenforceable the validity, existence, legality and enforceability of the remaining provisions shall not be affected, prejudiced or impaired.
- 23.2 These terms and conditions and any contract to which they apply shall be governed by the laws of New South Wales the state in which Commercial Painting Group Pty Ltd has its principal place of business, and are subject to the jurisdiction of the courts in that state.
- 23.3 Subject to clause 14, Commercial Painting Group Pty Ltd shall be under no liability whatsoever to the Client for any indirect and/or consequential loss and/or expense (including loss of profit) suffered by the Client arising out of a breach by Commercial Painting Group Pty Ltd of these terms and conditions (alternatively Commercial Painting Group Pty Ltd's liability shall be limited to damages which under no circumstances shall exceed the Price of the Goods).
- 23.4 Commercial Painting Group Pty Ltd may licence and/or assign all or any part of its rights and/or obligations under this Contract without the Client's consent.
- 23.5 The Client cannot licence or assign without the written approval of Commercial Painting Group Pty Ltd.
- 23.6 Commercial Painting Group Pty Ltd may elect to subcontract out any part of the Services but shall not be relieved from any liability or obligation under this Contract by so doing. Furthermore, the Client agrees and understands that they have no authority to give any instruction to any of Commercial Painting Group Pty Ltd's sub- contractors without the authority of Commercial Painting Group Pty Ltd.
- 23.7 The Client agrees that Commercial Painting Group Pty Ltd may amend their general terms and conditions for subsequent future contracts with the Client by disclosing such to the Client in writing. These changes shall be deemed to take effect from the date on which the Client accepts such changes, or otherwise at such time as the Client makes a further request for Commercial Painting Group Pty Ltd to provide Goods to the Client.
- 23.8 Neither party shall be liable for any default due to any act of God, war, terrorism, strike, lock-out, industrial action, fire, flood, storm or other event beyond the reasonable control of either party.
- 23.9 Both parties warrant that they have the power to enter into this Contract and have obtained all necessary authorisations to allow them to do so, they are not insolvent and that this Contract creates binding and valid legal obligations on them.